

## **EV Charging Stations Terms & Conditions**

1. **The Electric Vehicle Charging Stations are for ONECARD members with 1PAY e-Wallet only.**
2. Members who want to charge electric vehicle need to download 1 Utama SuperApp and activate 1PAY Scan & Pay. **Limited to ONE (1) usage per member per day.**
3. **The Electric Vehicle Charging Stations are available at selected parking areas:**
  - LG Floor, Centre Court, 1 Utama Shopping Centre
  - 4<sup>th</sup> Floor, Oval, 1 Utama Shopping Centre
  - B1 Floor, 1 Utama E, 1 Utama Shopping Centre
  - LG Floor, Centrepoint, Bandar Utama
4. **EV Charging Station Operating Instructions as below:**
  - I. Connect the connector to your Electric Vehicle
  - II. Login to your ONECARD account to scan the QR Code via 1 Utama SuperApp & enter Payment PIN to pay RM10 deposit to activate charging. A minimum of RM10 1PAY Balance is required, and kindly top up your 1PAY e-Wallet should you have insufficient balance.

<b>EV Charging Fee</b>	
First 3 hours	<b>FREE</b>
Every subsequent hour or part thereof	<b>RM2</b> With 1PAY balance

- III. To stop charging, scan the QR Code via 1 Utama SuperApp & remove the connector from your Electric Vehicle.
5. RM10 deposit will be held throughout the charging process until the member stop the charging by scanning the QR Code and remove the connector from the vehicle. EV Charging Service Fee will be charged to the member's 1PAY e-Wallet if the charging has exceeded FREE first 3 hours.
  6. Member will be notified via 1 Utama SuperApp Push Notification or Short Messaging Service (SMS) to his/her declared mobile numbers when the EV Charging incurred.
  7. Member can check the payment and parking transactions via transaction history in Park > More > EV Charger via 1 Utama SuperApp.
  8. Member needs to remove the vehicle immediately from the charging station after removing the connector from the Electric Vehicle to avoid any inconvenience. The Management reserves the right to clamp the unauthorised parking vehicle.
  9. The 1PAY transaction of EV Charging Fee is NOT eligible for UPoint Earning and any ONECARD or 1PAY promotions.
  10. The Management shall not be liable for any direct, indirect, special, consequential or incidental loss or damage to any property, nor will the Management be liable for any personal injury or death to any persons, arising out of or connected with the use, misuse, abuse or inability to use the electric vehicle charger, whether caused by or attributable to any act, misconduct or negligence of the Management, its officers and/or its servants or otherwise.
  11. The Management reserves the right to amend or change the terms & conditions as and when it is deemed fit without any prior notice. The Management's decisions are final and no correspondence thereon will be entertained.
  12. By charging your Electric Vehicle, cardholders agree to be bound by the Terms & Conditions and decisions of the Management. No correspondence thereon will be entertained.

### **Need assistance? Contact us:**

#### **1 Utama Shopping Centre**

**Customer Service**      **03 -7710 8118 (Sun – Thurs: 10am – 10pm, Fri – Sat: 10am -10:30pm)**

**Control Room**         **03 -7724 2193**

#### **Centrepoint Bandar Utama**

**Customer Service**      **03 -7499 3791 (Mon – Sun: 10am – 10pm)**